

Honest Weak Points

Honda Jazz (2015–2020, third generation / “GK5”)

This is a general guide to the known characteristics of this model and generation of Honda Jazz — not a list of faults with this specific car. We put this together so you can buy with your eyes open, based on published reliability data, owner reports and manufacturer information. Nothing here is a warranty or a claim about the individual car you're viewing — for that, see its MOT history and our work-done record.

Overall reliability

This generation of Jazz (2015–2020) has a strong reliability record. In the most recent What Car? Reliability Survey, the Jazz ranked highly in the small car class, and Honda as a brand placed first out of all manufacturers surveyed. Independent guides describe this generation as “largely trouble-free.” It is not a car with a history of major, expensive problems.

Things to be aware of

- **CVT automatic gearbox (if this car has one)**

Some Jazz models of this era were fitted with a CVT automatic. Like most CVTs, it depends on using the correct transmission fluid and keeping to the recommended service schedule — neglecting this is the main cause of issues owners report. If buying an automatic, ask about the transmission service history.

- **Infotainment/electrical niggles**

Owner surveys mention occasional minor infotainment glitches and, less commonly, air-conditioning faults. These are generally inexpensive to sort and are not widespread structural issues.

- **Door lock mechanisms**

A known but minor issue on some cars of this generation: door locks can occasionally seize or become stiff. Straightforward and affordable to fix if it comes up.

- **Routine wear items**

As with any car of this age and mileage, brake pads, tyres and spark plugs are sensible things to have checked as part of a pre-purchase inspection or a service — not specific defects, just normal wear to budget for.

- **Manufacturer recalls**

Honda has issued a small number of recalls across this Jazz generation over the years (e.g. relating to fuel pumps and airbags on certain build dates). We check recall status on every car we sell as a matter of course.

Keeping it running well

Stick to Honda's recommended service intervals, use the correct transmission fluid if it's a CVT, and keep an eye on tyre wear and brake pad thickness at each service. Done this way, this generation of Jazz has a strong track record of running reliably to high mileages.